

Luray – Page County Chamber of Commerce and Visitor Center

18 Campbell Street, Luray, VA 22835 Tel: 540-743-3915 - Fax: 540-743-3944 www.VisitLurayPage.com



Monday, May 25, 2020

LURAY-PAGE COUNTY CHAMBER OF COMMERCE AND VISITOR CENTER REOPENS MONDAY, JUNE 1

LURAY-PAGE COUNTY, Virginia – Luray-Page County Chamber of Commerce & Visitor Center announced they will be reopening their office to the public on Monday, June 1, 2020. Due to COVID- 19, Luray-Page County Chamber of Commerce & Visitor Center closed to the general public March 16, 2020 and will remain closed through Sunday, May 31, 2020.

When Governor Northam deems it appropriate to reopen to the traveling public, it is imperative that we have a plan in place that is safe, workable, and fluid. "We wanted to reopen the Chamber & Visitor Center to support and serve our business community and visitors" stated Regina Hilliard, L-PCCC President. "We have implemented new measures to ensure the safety of staff, volunteers and guests including physical distancing, enhanced cleaning protocols, capacity restrictions, and masks requirements".

Staff safety and the safety of the traveling public will remain of the utmost importance and is a pivotal part of the plan. With that in mind, the reopening plan will focus on safety, functionality and giving the best customer service to the Page County visitors in these new and uncertain times. Safety measures will be in place in accordance with the Centers for Disease Control and Prevention (CDC) and Virginia Department of Health (VDH) guidelines including:

- All employees are to wear masks.
- Visitors are required to wear masks when inside the building.
- Plexiglass shields have been installed at the front counter.
- Sanitizer is available upon entrance, exit and throughout the building.
- "X" markers on the floor identifying 6' sections and temporary layout changes to ensure social distancing.
- We will restrict the number of visitors to 5 allowed in the building to ensure social distancing guidelines and continued compliance with gathering restrictions.
- Staff will complete the guest book register on behalf of the guest.
- Signage will be on display at the entrance, reminding visitors of social distancing, capacity restrictions, and masks requirements.
- All high touch areas will be sanitized at least every hour (depending on visitation). Our cleaning company will conduct thorough deep cleaning twice a week.
- Staff will take their temperature prior to arriving for his/her shift and report to President. If the employee's temperature is below 100.40 (CDC recommendation) he/she will be allowed to work. If the temperature reading is 100.4 or above, he or she will be sent home. This is for the safety of the staff and the visitors.
- The Chamber & Visitor Center restroom will remain closed to the public.
- The Train Museum will remain closed to the public.
- The board room and meetings will remain closed to the public.

Staff will report to the office, 9:00 AM to 5:00 PM, Monday thru Sunday. We will be open to the public from 9:00 AM to 4:00 PM. At 4:00 PM staff will conduct the daily cleaning.

Located at 18 Campbell Street, Luray, VA 22835. Visitor information services are also available online at visitluraypage.com, over the phone at (540) 743-3915 or via email at <u>info@luaypage.com</u>. Once Governor Northam gives the go ahead to move into the next stage, we will move into Phase II of the Plan.